

Pizza Hut Terms Of Use

YOUR USE OF THIS WEBSITE WWW.PIZZAHUT.CO.IN (INDIA) (THE "SITE") ARE SUBJECT TO THESE TERMS AND CONDITIONS IN ADDITION TO PRIVACY POLICY CONTAINED UNDER SEPARATE TAB ON HOME PAGE WHICH SHOULD ALSO BE READ BY YOU. PLEASE READ THIS AGREEMENT CAREFULLY BEFORE USING THIS WEBSITE. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS AND THE PRIVACY POLICY THEN YOU MAY NOT ACCESS THIS SITE. IF YOU DO ACCESS THIS SITE THEN IT SHALL BE DEEMED THAT YOU HAVE READ THESE TERMS AND CONDITIONS ALONG WITH PRIVACY POLICY AND ARE IN ACCEPTANCE OF THESE TERMS AND CONDITIONS.

Delivery Orders are subject to

- Your address falling in the defined delivery area of the nearest restaurant.
- The delivery address being mapped to the nearest restaurant that delivers in your area.
- Availability of the restaurant online
- In case the delivery locality is not listed in the restaurant locator, delivery orders cannot be placed; however you may choose to pick up your order from the nearest Pizza Hut restaurant.
- Offer valid only in participating restaurants & not valid at Company outlets at airport.
- This offer is not valid with any other offer / or cannot be combined with any other offer.
- Minimum order amount for delivery is Rs.200 (inclusive of taxes)
- Minimum order of 1 pizza or Magic Pan set of 4 required for delivery.
- The prices are subject to change without any prior notice.
- Extra charges will be levied for carry bags.

Menu

- The menu is displayed as per the availability of the menu items in the mapped restaurant.
- In cases where certain menu items are not listed on the menu page, the particular restaurant may not be carrying those items on the menu.
- In case of non-availability of ordered product at the mapped restaurant, the order will not be executed and you would be informed by the restaurant
- Product images are for illustration purpose only. Actual product may vary.
- Company products are for immediate consumption.

Terms and Conditions for all coupons

- By accepting to avail the offer, it is deemed that the user has agreed to all the terms and conditions of the coupon.
- Coupons cannot be clubbed with any other offer / scheme being run by the Company.
- Coupons are not applicable on Big Pizza, Beverages, Magic Pan, Meal Deals, combo meals, discounted meal offers & Birizza.
- All listed prices are exclusive of taxes
- Only one coupon is valid per order/ transaction.
- All coupons have limited validity
- Company offers cannot be redeemed for cash or exchanged with any other product.
- Offers are valid only in participating restaurants
- The complete code has to be punched in the coupon section for availing the offer on the coupon.
- The coupon code is not case sensitive
- The coupon may not work if the conditions defined in the coupon details are not fulfilled in the order
- Pizza Hut reserves the right to accept or reject any coupon without any prior notice.
- It is mandatory to punch in the coupon before placing the order for its redemption.
- Each Coupon can be redeemed only once. Once availed, the coupon code shall expire & cannot be reused except for the ones mentioned on <https://online.pizzahut.co.in/offer/listing> which can be reused but only once per transaction
- The coupons are valid for specified period only and will not be accepted after the expiry of the validity period

Modify / Cancel the Online Order

- The online order once placed cannot be modified or cancelled either through the website or offline by calling the restaurant or at Call Centre.
- However you can get an update on the status of the order by calling the restaurant directly or at Call Centre.

Refunds

- In case of a late delivery of a prepaid order or in case if payment is debited but order not placed, you can log a complaint at call centre by dialing in 39883988 preceded by respective STD Code of the city (for a 4 digit STD code, dialing number would be 3988 398). Once acknowledged, the amount will be refunded within 21 business days or next credit cycle, if paid via credit card.

30 Minutes or Free

- Order of 4 or more Pizzas qualifies as a bulk order is not eligible for service promise of '30 minutes or free'.

Maximum Pizza Hut liability is Rs.300.

30 Minutes or Free

- Order of 4 or more Pizzas qualifies as a bulk order is not eligible for service promise of '30 minutes or free'.
- Maximum Pizza Hut liability is Rs.300.
- '30 minutes or free' promise is eligible till the first barrier point (security guard/reception etc.)
- Pizza Hut reserves the right to withdraw the service promise without prior information.
- '30 minutes or free' promise is NOT APPLICABLE on New Year's Eve, public holidays, religious festivals, Wednesdays and for its 50% OFF offer.
- The service promise may be withdrawn temporarily in view of difficult operating conditions for delivery, to be announced at the time of order taking.
- The offer is valid for home delivery only.

General Conditions

- Company reserve the right to alter/ withdraw/ extend any offers/ promotions at any time without giving any prior notice & without assigning any reason whatsoever.
- Offer/ promotions subject to Force Majeure conditions.
- All disputes related to any offers/ promotions will be subject to the exclusive jurisdiction of court of New Delhi only.
- Any offer cannot be combined with other offer or discount.
- The Company reserves the right to alter/withdraw/extend any offers/promotions at any time without giving any prior notice & without assigning any reason whatsoever.
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- All listed prices are exclusive of applicable taxes.

Terms & Conditions for Don't Cook Wednesday Offer

- Offer applicable only on Wednesdays on Medium Pan Pizzas.
- Offer not applicable on classic range.
- Offer applicable on 1 Medium Pan Pizza for dine-in and take-away and on minimum 2 for home delivery.
- Offer valid in select stores.

Terms & Conditions for Stuffed Crust Pizzas Offer

- Offer applicable only on Stuffed Crust Pizzas (Cheese max, Veg Kebab and Chicken Sausage).
- Offer not applicable on Dine-in orders.
- Offer applicable on 1 Medium Pan Pizza for dine-in and take-away and on minimum 2 for home delivery.
- Offer valid in Delhi NCR, Bangalore, Mumbai and Pune only.

Terms and Conditions for WOW Take Away Offer

- Offer is applicable on all ranges of pizzas.
- Valid on Take-Away orders only. Not valid for Dine-In or Delivery.
- This is a limited time offer.
- The offer is valid in select stores only.
- The offer is not valid at Airport Stores, PHD-Yamuna Expressway, PHD-Medicity Gurgaon, PHD-Howrah Station, PHD-Logix Mall, PHD-Pacific Mall Dehradun, PHD-World Trade Park Jaipur, PHD-Waves Mall Jammu.
- PHD-GIP Mall Noida, PHD-Shimla, PHD-Dana Pani Karnal, PHD-Neelkanth Karnal, PHD-Aerocity New Delhi, PHD-McLeod Ganj, PHD-Rajpura Punjab, PHD-Subhash Nagar, PHD-Dimapur Nagaland, PHD-Forum Mall Hyderabad, PHD-Mani Square Kolkata, PHD-Kolkata 3 Forum, PHD-Pacific Mall Kaushambi, PHD-Forum Mall Mangalore, PHD-Gaur Mall RDC Ghaziabad, PHD-Akshardham Metro Station New Delhi, PHD-Cyber Hub Gurgaon, PizzaHut Express Westend Mall Pune, PizzaHut Express Reliance corporate park Mumbai and selected stores in Mumbai.

50% Off on Delivery Offer

- 50% OFF offer applicable on two medium size Pan pizzas of Signature & Supreme range only
- Offer valid only on specific days only
- Offer valid on minimum order of 2 medium pan pizza for home delivery.
- Cannot be combined with any other offer or discount.
- Offer valid in select stores & select cities.
- Offer is not applicable in Delhi, Noida, Greater Noida, Ghaziabad, Faridabad and Gurgaon.
- Company reserves its right to alter/withdraw/extend any offers/promotions at any time without giving any prior notice & without assigning any reason whatsoever. Price exclusive of applicable taxes.
- Offer valid on both veg and non veg pizzas

Terms & Conditions for Handcrafted pizzas

Handcrafted pizzas available only in select Pizza Hut restaurants in Pune, for a limited period.

Following offers are applicable on Handcrafted Pizzas:

- **WOW Takeaway offer:** 50% off on any Handcrafted Pizza on all days only on takeaway orders. Coupon Code WOW50. Cannot be combined with any other offer or discount. Offer valid in select stores. Company reserves its right to alter/withdraw/extend any offers/promotions at any time without giving any prior notice & without assigning any reason whatsoever. Price exclusive of applicable taxes. Offer valid on both Veg and Non Veg pizza.
- **Don't Cook Wednesday offer:** Buy 2 Handcrafted Pizzas @ 50% off (Sig/Sup & Fav range only). Valid only on Wednesdays. Coupon Code DEL50. Offer applicable on 1 Handcrafted Pizza for dine in, in select stores only. Cannot be combined with any other offer or discount. Offer valid in select stores. Company reserves its right to alter/withdraw/extend any offers/promotions at any time without giving any prior notice & without assigning any reason whatsoever. Price exclusive of applicable taxes. Offer valid on both Veg and Non-Veg pizza.

30% OFF Delivery Offer

- 30% OFF offer applicable on medium size Pan pizzas of Signature, Supreme and Favourite range only.
- Offer valid only for home delivery orders.
- Cannot be combined with any other offer or discount.
- Offer valid on select stores in Gurugram (Gurgaon) only.
- Company reserves its right to alter/withdraw/extend any offers/promotions at any time without giving any prior notice & without assigning any reason whatsoever.
- Price exclusive of applicable taxes.

WOW DELIVERY 50% OFF

- Offer applicable on purchase of 2 or more Medium Pan Pizzas
- Offer is applicable on both vegetarian & non-vegetarian medium size pan pizzas
- Offer is applicable on delivery orders only, everyday
- Offer is not applicable on dine-in and takeaway orders
- This offer is not valid with any other offer / cannot be combined with any other offer or discount
- This offer is valid for a limited time period
- The offer is valid in select stores only
- Courts in New Delhi shall have the exclusive jurisdiction to entertain any/all disputes arising out of this offer
- Company reserves the rights to alter / withdraw / extend the offer at any time without giving any prior notice & without assigning any reason what-so-ever
- Product images are for illustration purpose only & actual products may vary

DISCLAIMER for Uber Ride Program on Pizza Hut Web Assets

- By clicking on the Uber ("Uber") Icon, You ("You") acknowledge and agree that Yum Restaurants (India) Private Limited ("Yum")/Pizza Hut ("Pizza Hut") does not provide transportation or logistics services or function as a transportation carrier and that all such transportation or logistics services offered to you by clicking on the Uber Icon are provided by Uber Or its Sub-Contractors or any of its affiliates.
- Some pages on Uber's website or its mobile application may contain links to other websites (external links). Yum/Pizza Hut does not make any warranties or representations of any kind in relation to the content of any linked webpages. Nor is the external link an endorsement of any product and/or service advertised on the linked webpages.
- Further, you understand and agree that in no circumstance shall Yum/Pizza Hut be liable to you in the event you suffer any loss, harm, injury, damage, claim, demand, action, cost, expense or any other liability of any kind due to your use of the services provided by Uber as a result of you clicking on the Uber icon on Pizza Hut's webpages

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For any queries, please call our call centre at **39883988**.